



**NATIONAL RURAL HEALTH MISSION
DEPARTMENT OF MEDICAL, HEALTH AND FAMILY WELFARE
GOVERNMENT OF RAJASTHAN**

**CALL FOR EXPRESSIONS OF INTEREST FOR MANAGING
URBAN RCH CENTERS IN SLUM AREAS**

The Government of Rajasthan intends to invite NGO/ Hospitals/ Private Health Institutions for managing Urban RCH Centers & Aid-Posts in identified slum areas for the below mentioned cities. **For Urban RCH centers** - Ajmer, Beawar, Bharatpur, Bhilwara, Bikaner, Churu, Ganganagar, Gangapur City, Hanumangarh, Jaipur, Jhunjhunu, Kishangarh, Kota, Pali, Sawai Madhopur, Sikar, Tonk and Udaipur . **For Aid-Post** - Dholpur, Chittorgarh, Nagaur, Makrana, Bundi, Banswara, Hindaun, Sujangarh, Barmer, Baran, Karauli, Dausa, Jaisalmer, Rajsamand, Jhalawar, Jalore, Dungarpur, Nathdwara, Sirohi, Pratapgarh. The MoU would be for one year.

The NGO/ Hospitals/ Private Health Institutions should ensure the availability of the following-

- Health Center in the identified slum area.
- Staff as per guideline for health center.
- Equipments, Instruments and furniture as per norms.
- Delivery of services as per the project guideline.

The Department will provide complete wages for the staff appointed by the NGO, recurring cost of the center including the cost of medicines, equipment and furniture, on monthly basis after due submission of the reports.

The Department would also provide drugs, supplies and consumables as per the provision of budget. In addition to this, a 5 % administrative cost would be given to the NGO to manage its office at City level, for supervision of Urban RCH Center/ Aid-Post.

Eligibility Criteria:

- a) Should be a registered body under the Indian Societies Registration Act/ Indian Trust Act/ Indian Religious and Charitable Act/ Company Act for more than five years.
- b) Should have an average annual turnover of Rs 5 lakhs per year during last three financial years.
- c) Should preferably have experience of working in the slum areas on related issues.
- d) Should preferably have experience of managing projects funded by either the State Government or the Central Government or any bilateral or multilateral donor agency.

Interested organizations, that meet the above-mentioned criteria, can download the application format from www.rajswasthya.nic.in or can collect it from the Office of Director - RCH, Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur (Rajasthan) between 11:00 am and 03:00 pm on any working day on or before 30-09-2009. Duly filled up application forms in the prescribed format along with all the annexures (mentioned in the application form) and a Demand Draft of Rs. 500/- in favour of **Rajasthan State Health Society, Jaipur**, should be submitted in duplicate on or before 30-09-2009 by 05:00 pm, to: **Director (RCH), Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur (Rajasthan)**.

Incomplete application forms will be rejected.

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CO-URCH



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Name of the City applied for : _____
(In case of applying for more than one district, fill separate forms)

1. Name of the applicant organization: _____

2. Complete postal address of the office: _____

3. Registered Office: _____

4. Telephone nos.: STD Code: _____ Numbers: _____

5. Fax: STD Code: _____ Numbers: _____

6. Email: _____

7. Year of establishment: _____

8. Registration details: _____

9. Name of the Chief Functionary: _____

10. Qualification of the Chief Functionary: _____

11. How long has the Chief Functionary Been with the organization: _____

12. Staff details:

12.1 No. of technical staff: _____ full time

_____ part time

12.2 No. of administrative staff: _____ full time

_____ part time

12.3 No. of project staff: _____ technical

_____ administrative

12.4 No. of non project staff: _____ technical

_____ administrative

13. Funding Sources in the last 5 years:

Year	Sources (amount for each source)

14. About the Services:

Amesh Singh
CO-URCH

- a) Vision:
- b) Mission:
- c) Geographical area of operation: _____
(Mention districts covered)
- d) Sectors/ issues working on: _____

15. Total population covered by different projects: _____

16. Detail of fixed assets (land/ building/ other) as per the balance sheet

17. List of documents to be attached:

- a. Registration Certificate
- b. By laws/ Memorandum of Association
- c. Last three years' audited financial statement
- d. Last three years annual report
- e. List of Board Members with their complete contact details and phone numbers
- f. Declaration that the organization have not been black listed by GOI or GOR.

Authorized Signatory

Name:

Designation:

Address:

Phone no. :

(Please put a seal of the Organization here)

Involving NGOs in Urban RCH project

Government of India has identified Urban Health as an important element of the RCH II Programme as health indicators in urban slums are worse than the urban average. Recognizing seriousness of the problem, the provision of quality primary health services in urban areas has emerged as a priority for both the Central and the State Governments in view of increasing urbanization and the growth of slums and low income populations within India's cities.

Goals and Objectives of Urban RCH Programme

Urban RCH programme aims to improve the health status of the urban poor community by provision of quality Primary Health Care Services with a focus on RCH services to achieve population stabilization. Objective is to provide an integrated and sustainable primary health care service delivery, with emphasis on improved Family Planning and Child Health Services in the urban areas particularly for urban poor living in slums and other health vulnerable groups.

Major Strategic Interventions for Urban Health

1. Creation of Local Health and Sanitation Committees.
2. Creation of I Tier Urban Health Institution covering 50,000 populations along with Aid-Post centers for covering population less than 50,000.
3. Linking with II Tier of Referral Hospital (District Hospital/ Referral Hospitals)
4. Referral Transportation from I Tier to II Tier.

The State Government intends to run this intervention with NGO involvement. Local Health and Sanitation Committee will be formed in a cluster with a slum population of 12,000 to 15,000 under the chairmanship of local Ward member. NGO representatives and their health workers would be members of such committee.

Staffing Pattern per Urban Health center-

Medical Officer (Female)	1
LHV (Staff Nurse)	1
Nurse II grade	1
ANMs	4
Laboratory Technician	1
Computer Operator	1
Peon	1
Safai Karamchari (part time)	1

Staffing Pattern per Urban Health Aid-Post -

Nurse II grade / GNM	1
ANMs	2

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Type of Services to be provided by the NGO at the center-

- - Demand generation of services through targeted IEC
- Outreach services by ANMs through social community/ link volunteers
- Depot holder services for contraceptives and ORS: Promotional/
- Educational and help
- Antenatal care, Postnatal care
- Immunization
- Delivery of Primary Health Care Services (regular OPD services)
- Referral for institutional deliveries
- Services under national program like DOTS, NMCP Etc.
- Treatment of RTI/ STI
- Family planning including distribution of contraceptives, IUD insertion, NSV & referral for terminal methods
- Lab services.

NGOs/ Private health institutions/ Hospitals/ Trust institutions, having experience in providing health services, would be called for expression of interest for managing the urban RCH centers in the identified slum areas. The NGOs have to ensure availability of the following-

- Health center in the identified slum area.
- Staff as per guideline for health center and Aid post.
- Equipment, Instruments and furniture as per norms.
- Delivery of services as per the project.

The Department will provide all the wages for the staff, appointed by the NGO, recurring cost of the center along with amount of medicines, equipment and furniture, on quarterly basis after submission of reports. The Department would also provide drugs, supplies and consumables as per the provision of budget.

In addition to this, an administrative cost would be given to the NGO to manage its office at district level, for supervision of I Tier Center. The administrative cost required @ 5%

This amount can be accommodated in the funds demanded for Urban RCH in RCH PIP.

Indicators for performance of the center-

The performance of the NGO would be measured on the basis of the following indicators.

- Report of CNA Survey conducted in the area
- No. of pregnant women given ANC, PNC services
- No. of children fully Immunized
- No. of cases referred for institutional delivery

Amal Singh
CO-ORCH

- No. of cases covered under national program like DOTS, NMCP
- No. of cases of IUD insertion, NSV camp & sterilization camp
- No. of cases of OPD including RTI/STI cases
- No. of beneficiaries using contraceptives and ORS
- Detail of outreach activities conducted by ANMs /link volunteers.
- No. of cases availing Lab investigation services
- Detail of IEC activities conducted

The yearly contract of the NGO would be renewed only after satisfactory performance on these indicators.

Tier I institutions (Health Post/ Aid Post) will be linked with II Tier institutions (District Hospital/ Referral Hospitals), so that the services available at the II Tier institutions namely Institutional deliveries, Emergency Obstetric Care, terminal methods of Family Planning, RTI/STI services, are available to the referral cases of I Tier institutions.

The NGO will make provision for transportation of serious obstetric cases from I Tier to II Tier institutions from the funds made available for this purpose.

Provision will also be made for transportation of the medical team providing out reach services in the specific area on fixed days. NGO will have to make provision for Transportation, which will be funded from RCH funds for this activity.